

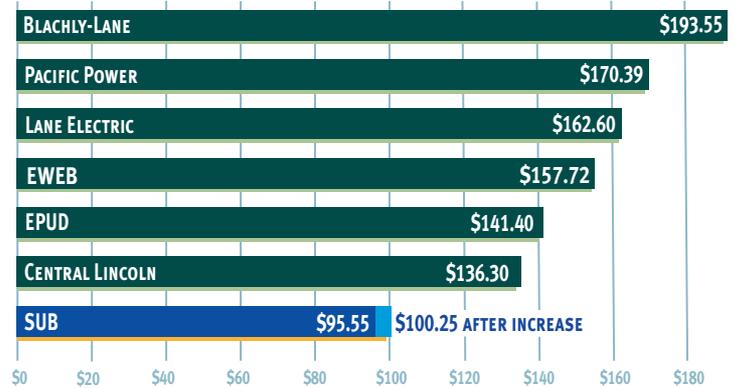
2019 Spring electric rate update:

The Board of Directors at Springfield Utility Board recently approved an overall 5% electric rate increase effective on bills rendered on or after April 1, 2019.

Higher wholesale energy costs at Bonneville Power Administration, from which SUB receives all its electricity, has driven rate increases at many local utilities. At SUB, the impact will be \$3.41 more monthly for our average customer, who uses about 960 kWh per month of electricity.

All customer classes are subject to the increase. To view a complete listing of rates across customer classes, see SUB's website at subutil.com, and for tips on saving energy, please see the reverse side of this notice. As always, SUB strives to provide its customers with excellent value while maintaining quality service.

Residential Electric Rate Comparison - Lane County
March, 2019
average customer bill (for 1,500 kWh/month)



For ways to save money on your electric bill, visit subutil.com

electric money saving tips:

Many times, small adjustments to our habits or our living spaces can add up to big energy savings!

Check out these inexpensive ideas, and find more at subutil.com

- Turn your dishwasher off after the final rinse and prop the door open to let dishes dry.
- Dust off your light bulbs. Built-up dirt and dust can decrease the bulb's output by 10 percent.
- Maintain fans and air conditioners so they're running at the highest efficiency.
- Clean the air intake by your refrigerator's exterior coils at least once a year and test the gaskets by closing the door on a small piece of paper. If the paper slips out easily, it's time to replace the gasket.
- During the summer, close window coverings during the day to block out the sun.
- Turn lights off when you're not in the room.
- Seal and insulate air conditioning ducts.
- Use light-colored lamp shades. Dark shades defeat the purpose of your lamp.
- If you have an air conditioner, don't cool unused rooms or areas.
- Use well-placed awnings to shade summer sun but allow winter light into your primary windows.